

How To Install Software for Vital Records (EVRSS) – Windows XP & Up

This self-help guide is designed to walk you through the installation of required software without assistance. If you would prefer to be walked through the process over the phone, or if you have questions or require assistance at any time, please give us a call at (605) 773-4961 or (800) 337-2096.

If you require an IT person to install software or modify your system, you can provide them with this document.

The Microsoft Internet Explorer web browser is required to use Vital Records (EVRSS). Microsoft Edge is NOT supported.

A. Open the 32 bit version Internet Explorer.



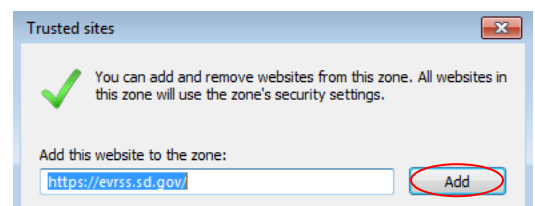
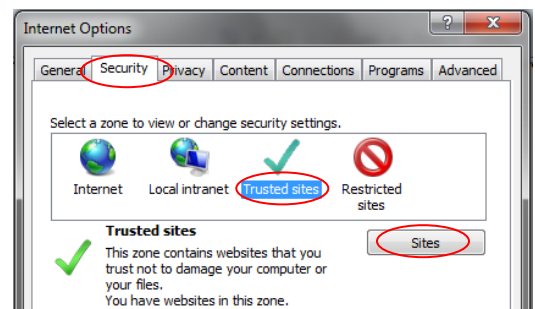
1. Go to the Vital Records (EVRSS) Page - <http://evrss.sd.gov>
2. Scroll down and select Bookmark Vital Records.



3. Select Add to add this website to your favorites.

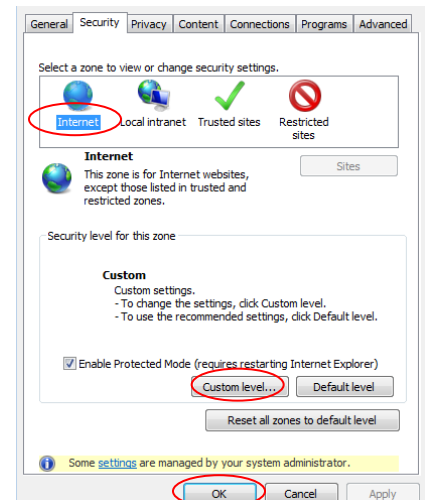
B. Add evrss.sd.gov to your trusted sites

1. Select the Tools menu in Internet Explorer.
2. Select Internet Options.
3. Select the Security tab. →
4. Ensure the Trusted sites (green checkmark) is selected.
5. Select the Sites button.
6. Ensure <https://evrss.sd.gov> is in the Add this website to the zone: field. If not in the websites list, Select Add. →
7. Close.

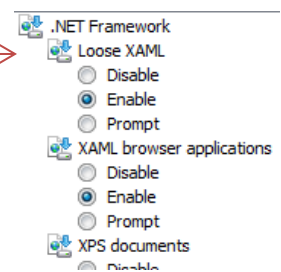


C. Enable .NET Framework

1. Click the Internet icon. →
2. Click on Custom Level.



- Under .NET Framework, make sure Loose XAML and XAML browser applications are enabled.
- Click OK and allow changes to be applied.
- Click OK to close the Security Window.

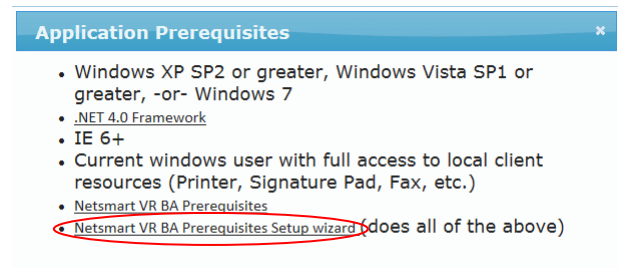


D. Install Netsmart VR BA Prerequisites

- On the Vital Records (EVRSS) page scroll down and select View Application Prerequisites button..

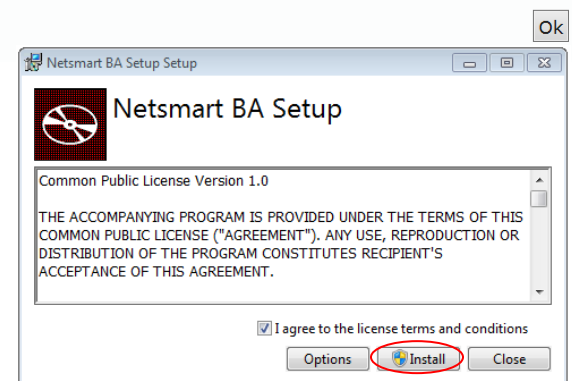


- Select the "Netsmart VR BA Prerequisites Setup Wizard" link.
- Check the box to agree to the license terms.
- Select Install and follow the prompts to install the required software.

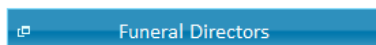


E. Attempt to log into Vital Records (EVRSS)

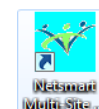
- If login is successful print a document to ensure everything is working properly. Installation is complete.
- If login fails and you receive the following error message: "Exception: An error occurred: the type initializer for 'Netsmart.VR.UI.Controls.PdfViewerControl' threw an exception" Proceed to the next step.



F. On the Vital Records (EVRSS) page scroll down and select the Funeral Directors button.



- Click on the Software link
Link to Software to Install
- Select Run to create a shortcut on your desktop.
- Close Internet Explorer.
- Double-click on the desktop icon to run.



G. Attempt to log into Vital Records (EVRSS)

- Go to <http://evrss.sd.gov> and attempt to log in.
- If login is successful print a document to ensure everything works properly. Installation is complete.
- If login fails, call the Vital Records (EVRSS) support for assistance.
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